

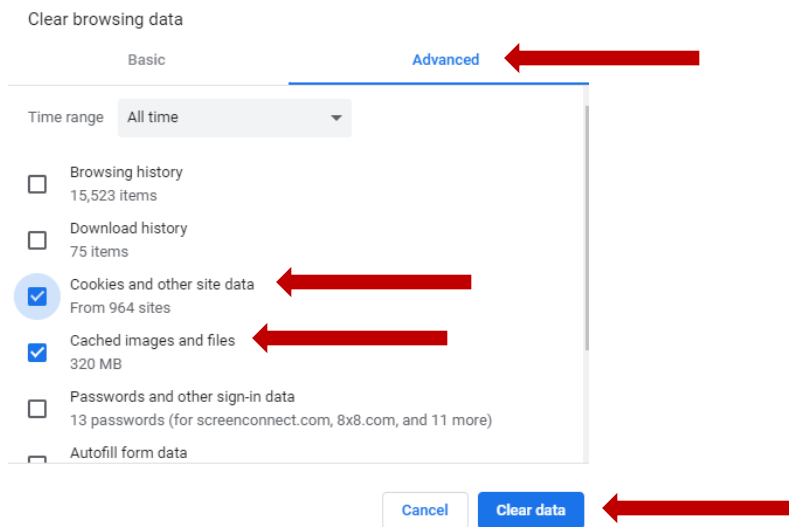


## ADP Troubleshooting (Google Chrome)

From time to time, you may experience website errors or functionality issues with ADP. In many cases, clearing your cookies and cache can help resolve those issues. Please follow the steps below.

### Google Chrome

1. On your computer, open Google Chrome.
2. At the top right, click More
3. Scroll down and click on **Settings**
4. On the left side on the web Browser, click on **Privacy and Security**
5. Look for and click on **Clear browsing data**
6. Click on the **Advanced tab**, Select **'Cookies and other Site Data'** and **'Cached images and files'**, then click **Clear data**



7. **Close all tabs and restart Google Chrome after performing the steps above**

If you need assistance with the steps above or if it did not appear to resolve your issue, please report the issue via the IT Ticketing system and attach a screenshot of the error message.